

QuickBooks for Mac Conversion Instructions

QuickBooks Mac

Web Connect to Direct Connect

Introduction

As Pinnacle Bank Texas completes its system update, you will need to modify your QuickBooks settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive. To complete these instructions, you will need your **[User ID and Password]** for the Pinnacle Bank Texas website.

NOTE: Direct Connect may require registration. Please contact Pinnacle Bank Texas to verify your Direct Connect login information.

It is important that you perform the following instructions exactly as described and in the order presented. If you do not, your service may stop functioning properly. This conversion should take 15–30 minutes.

Documentation and Procedures

Task 1: Conversion Preparation

1. Backup your data file. For instructions to back up your data file, choose **Help** menu and use the Search bar available at the top. Search for **Back Up** and follow the instructions on screen. The first time you do a backup, QuickBooks will guide you through setting backup preferences.
2. Download the latest QuickBooks Update. For instructions to download an update, choose **Help** menu and use the Search bar available at the top. Search for **Update QuickBooks**, select **Check for QuickBooks Updates** and follow the instructions.

Task 2: Connect to Pinnacle Bank Texas for a final download by **September 15, 2016**

1. Log in to pinnbanksc.com and download your QuickBooks Web Connect File.
2. Click **File > Import > From Web Connect**.
3. Link your bank account with the existing QuickBooks account and click **Continue**.
4. Repeat steps 1 – 3 for each account with **[Financial Institution A]**.

Task 3: Match Downloaded Transactions

If new transactions were received from your connection, accept all new transactions into the appropriate registers.

If you need assistance matching transactions, choose the **Help** menu and use the Search bar available at the top. Search for **Updating Your Register**, select the article with that name and follow the instructions.

Task 4: Deactivate Your Account(s) at Pinnacle Bank Texas on or after **September 15, 2016**

NOTE: All transactions must be matched or added to the register prior to the deactivating of your account(s).

1. Choose **Lists** menu > **Chart of Accounts**.
2. Select the account you want to deactivate.
3. Choose **Edit** menu > **Edit Account**.
4. In the **Edit Account** window, click the **Online Settings** button.
5. In the **Online Account Information** window, choose **Not Enabled** from the **Download Transaction** list and click **Save**.
6. Click **OK** for any dialog boxes that may appear with the deactivation.
7. Repeat steps 2 – 6 for each account at Pinnacle Bank Texas.

Task 5: Re-activate Your Account(s) at Pinnacle Bank Texas on or after **September 15, 2016**

1. Choose **Banking** menu > **Online Banking Setup**.
2. Select Pinnacle Bank Texas from the **Financial Institution** list and click **Next**.
3. Follow the instructions in the wizard. If prompted for connectivity type, select **Direct Connect**.
4. The Online Banking Assistant window displays during setup. Select '**Yes, my account has been activated for QuickBooks online services**', then click **Next**.
5. Enter credentials and click **Sign In**.
6. For each account you wish to download into QuickBooks, click **Select an Account** to choose the appropriate existing account register.

IMPORTANT: Do **NOT** select "**New**" under the action column.

7. Click **Next**.
8. Click **Done**.
9. Add or match all downloaded transactions in the **Downloaded Transactions** window.

Thank you for making these important changes!